FamilyRhythm

# When Something Goes Wrong

Find out what happened before choosing the response. Begin with any immediate care or cleanup.

**Date / situation**

What fits? Accident / unfinished work / broken agreement / missing information / faulty product / ordinary regret. More than one can apply.

**What happened, and what did the child understand?**

**Who or what was affected?**

**Available remedy: search, return, repair, or correction of an adult error**

| Child’s next step | Adult’s next step |
| --- | --- |
| | |

**How we will know this is settled**

**When we will check back**

Keep repair manageable. Record any agreed repair payment separately from earlier earnings. Ordinary regret does not need an added penalty. A legitimate refund or correction is part of handling the problem.